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August 28, 2019

To Whom It May Concern:

The bearer of this letter is providing emergency communications restoration support to critical communications infrastructure facilities in response to:

Hurricane Dorian – FEMA Region IV (AL, GA, FL, KY, MS, NC, SC, and TN)

These critical communications facilities are necessary to ensure first responder, emergency responders, and 911 communications capabilities are functional during this response and recovery period. In the course of providing this support, the bearer must be able to travel to and access the infrastructure facilities in order to prevent loss of service or restore critical communications services.

The Department of Homeland Security (DHS), National Coordinating Center (NCC) requests any courtesy that can be extended be offered to the bearer of this letter during this response. Request support through the following dates.

From: August 30, 2019 To: September 25, 2019

DHS/NCC greatly appreciates your cooperation and is working with the bearer to coordinate the rapid restoration of critical communications networks to help our community return to normal as quickly as possible.

DHS/NCC has a 24-hour point of contact to address any questions or concerns related to this request and can be reached at (703) 235-5080 or at NCC@hq.dhs.gov.

A handwritten signature in black ink that reads "John J. O'Connor". The signature is written in a cursive style.

John J. O'Connor
Director, National Communications Coordination Branch
Cybersecurity & Infrastructure Security Agency
Department of Homeland Security

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